

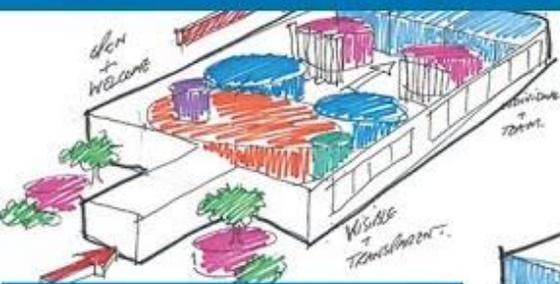


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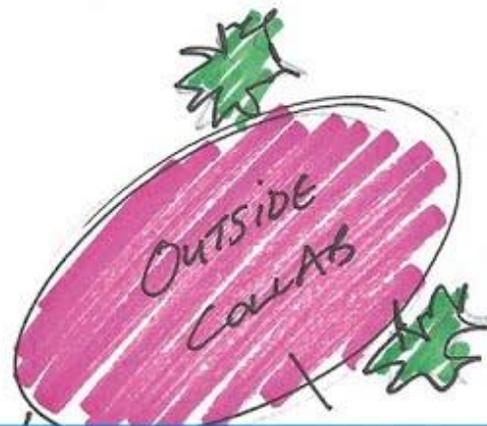
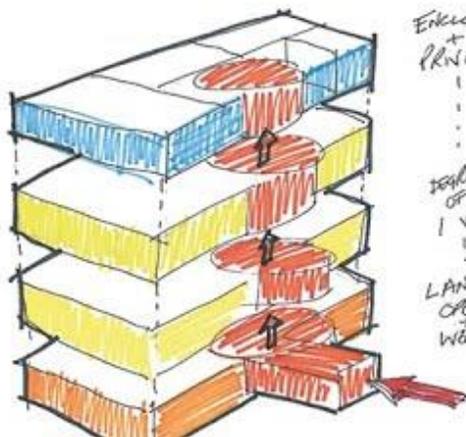
WORKSPACE FUTURES

2030

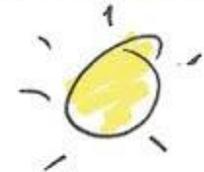
UNIVERSITY SERVICES



WORLD CHANGING GLASGOW



ENTRANCE





WSF 2030 University Services Agenda

Project Overview Update: David Duncan, Chief Operating Officer and University Secretary, University of Glasgow

In-person: Thu 8th May 14:00 - 15:30

Virtual: Mon 12th May 11:00 - 12:30

WSF 2030 Phases, Scope, Approach: Karen Lee, Director of Strategy, Performance and Transformation

Design, plans, timeline: John Jackson, Senior Development Manager

- Berkeley Square
- Isabella Elder
- On-campus touchdown spaces

New ways of working: Jenon Stewart, Project Manager

- Space layout, use & sharing
- Booking, Parking, Active Travel

Q&A



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WSF 2030 Townhall
Clarice Pears Building, 8 May 2025

Project Overview

David Duncan, Chief Operating Officer and University Secretary,
University of Glasgow

**WORLD
CHANGING
GLASGOW**

**A WORLD
TOP 100
UNIVERSITY**



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UNIVERSITY SERVICES WSF 2030 Why Are We Doing This?





Berkeley Square

Isabella Elder
Building

Tay House

Gilbert Scott:
School of Social
& Political
Sciences

Gilbert Scott:
School of
Education

Future projects



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UNIVERSITY SERVICES WSF 2030 What If I Need To Be On Campus?





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UNIVERSITY SERVICES WSF 2030 How Will Sharing Space Work?





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What If It Doesn't Work?





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Workspace Futures 2030

Scope, Phases, Approach

Karen Lee, Director of Strategy, Performance and Transformation



NEW OPPORTUNITIES

From Original Launch to PSG – Jan 2023

- Create high-quality, flexible workspace supporting:
 - Collaboration
 - Hybrid working
 - Improved utilisation
- Reallocate campus space to support academic endeavour & student experience
- Reconfigure space to improve adjacencies and support growth
- Consolidate the leased estate portfolio, reducing financial liabilities
- Resolve the long-term learning and workspace needs of GIC
- Relocate Censis from Innovo (University commitment)

- **Initiate Workspace Futures 2030 Programme**



Central Question

How might we co-create **inspiring workspace** experiences within our worldclass **research** intensive university that promotes **innovative** and **effective ways of working** whilst:

- Strengthening **our sense of community**
- Using space in an **efficient** and **sustainable** way
- Acknowledging the **diversity** in needs and the **wellbeing** of all colleagues, students and visitors

Critical Success Factors:

CSF aligned with the overall programme:

- Boost **Innovation**
- Strengthen **community**
- **People** First
- **Mindset** shift
- **Campus** fit for Purpose.

University Services specific CSF or aspects:

- Provide **Service Excellence**
- **Cross Functional** Collaboration around the customer (student & academics)

Foundational Pillars

University Services leadership team rank **COMMUNITY** and **INNOVATION** as highest priorities, in line with the Program Board ranking.

University Services leadership and employees identified **CROSS FUNCTIONAL CONNECTIONS** as the third priority. This underpins the need to collaborate across teams and functions to provide excellent service to students and academics.

Forms of Engagement

- In-person
- Online
- Anonymous

Observational studies



IEB Redesign Exhibition



Decants from Level 6
July 2024

Townhall



Isabella Elder Refurbishment

Extensive surveys



WSF Exhibition



Berkeley Square refurbishment

Detailed requirements Survey

	Highly agree	Agree	Disagree	Strongly disagree	Don't know
A building with a modern interior	<input type="radio"/>				
A modern interior	<input type="radio"/>				
A range of modern furniture	<input type="radio"/>				
A modern interior with a range of modern furniture	<input type="radio"/>				
A modern interior with a range of modern furniture and a range of modern furniture	<input type="radio"/>				

Feedback workshops



ENWoW Workshops



May-Oct 2022

Townhalls



Co-design workshops



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Phases & Teams

PHASE 1 Consultation Summer 2023	PHASE 2 Tay House Level 6 Moves Summer 2024	PHASE 3 Isabella Elder Refurbishment Dec 2024 – May 2025	PHASE 3 Berkeley Square Design and Moves Summer 2025 – February 2026	NEXT STEPS Exploring Fraser Building and Library
<p>All University Service Office-Based Colleagues</p>	<p>People & OD Estates Finance IT + PIA External Relations</p>	<p>Estates Legal Finance RSO</p>	<p>External Relations Finance (Sierra) PIA People & OD Transformation Team</p>	<p>These spaces are currently in exploration stage and not confirmed projects.</p>



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Workspace Futures 2030

Design, plans, timeline

John Jackson, Senior Development
Manager



Why we started out on this project

- Campus space prioritisation is a key driver
- Low utilisation of space

What has happened in the interim

- Space at Berkeley Square concentrated into 2 pavilions following alternative solutions for GIC & Censis
- Consequent reduction in budget impacting scope for changes
- Timelines of the project have shifted multiple times
- Low utilisation continues
- Level 3 of Pavillion 4 will be vacated/repurposed on conclusion of Project Sierra



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Scope – Focus on Berkeley Square Pavilion 4

PHASE 1 – UPPER FLOORS

- Level 1 to be dedicated in part to P&OD (sensitivity around personnel information)
- Level 2 to be dedicated to Project Sierra, for the duration of its timeline (4 years)
- Review of furniture options to provide consistent desk/ chair (individual workstation)
- Workstations to be kitted with monitor and dock station, incorporating mouse and keyboard
- Meeting rooms to be retained and review of AV/IT to enable hybrid meeting functions

PHASE 2 – GROUND FLOOR

- **Reception/point of arrival** with collaboration, breakout and catering space
- **Training room** (capacity 25 min required)
- **Additional meeting space** (c.20 person)
- **Dedicated room to support prayer, reflection, medical and breast-feeding mothers**
- **Touch-down/informal workspace** for ad hoc use, including by visitors
- **Meeting rooms** to be retained and review of AV/IT to enable hybrid meeting functions

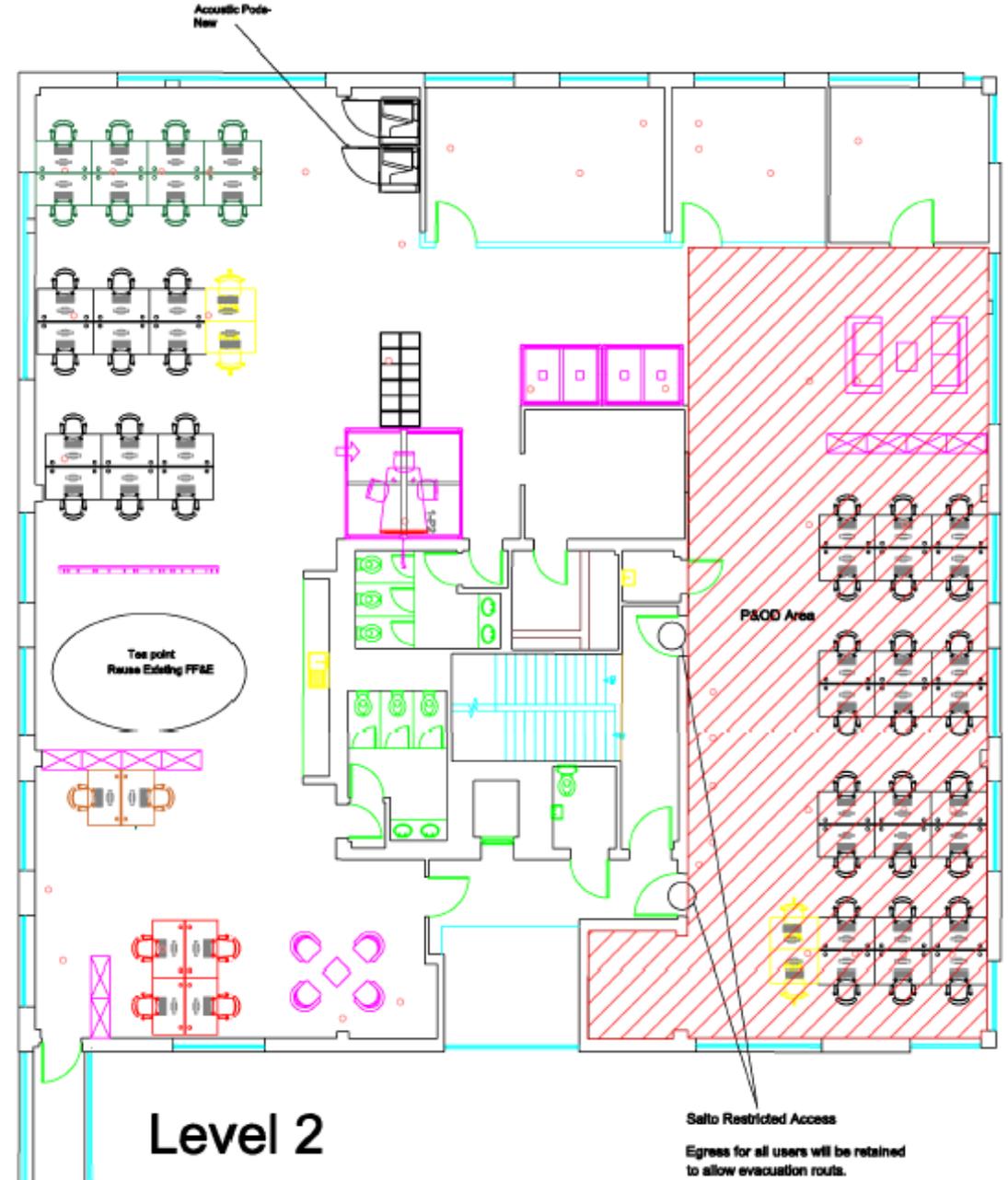
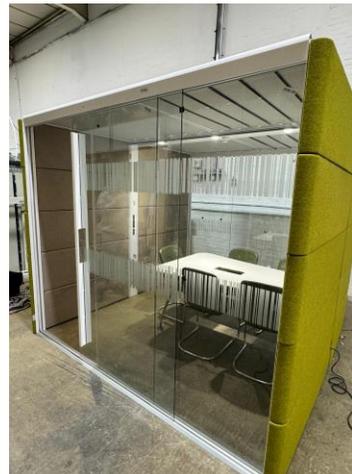
GENERAL

- **Active Travel:** consider enhancements to existing shower/ changing facilities in the basement and bike storage
- **Wi-Fi:** Upgrade coverage/capacity to meet the University's Network Improvement Plan
- **Booking System:** Extend the existing booking system for desks and meeting rooms into Pavilion 4
- **Lockers:** Day/Team lockers to be provided to support agile working (this will also include Pavilion 3)



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UNIVERSITY SERVICES WSF 2030 Floor Plans

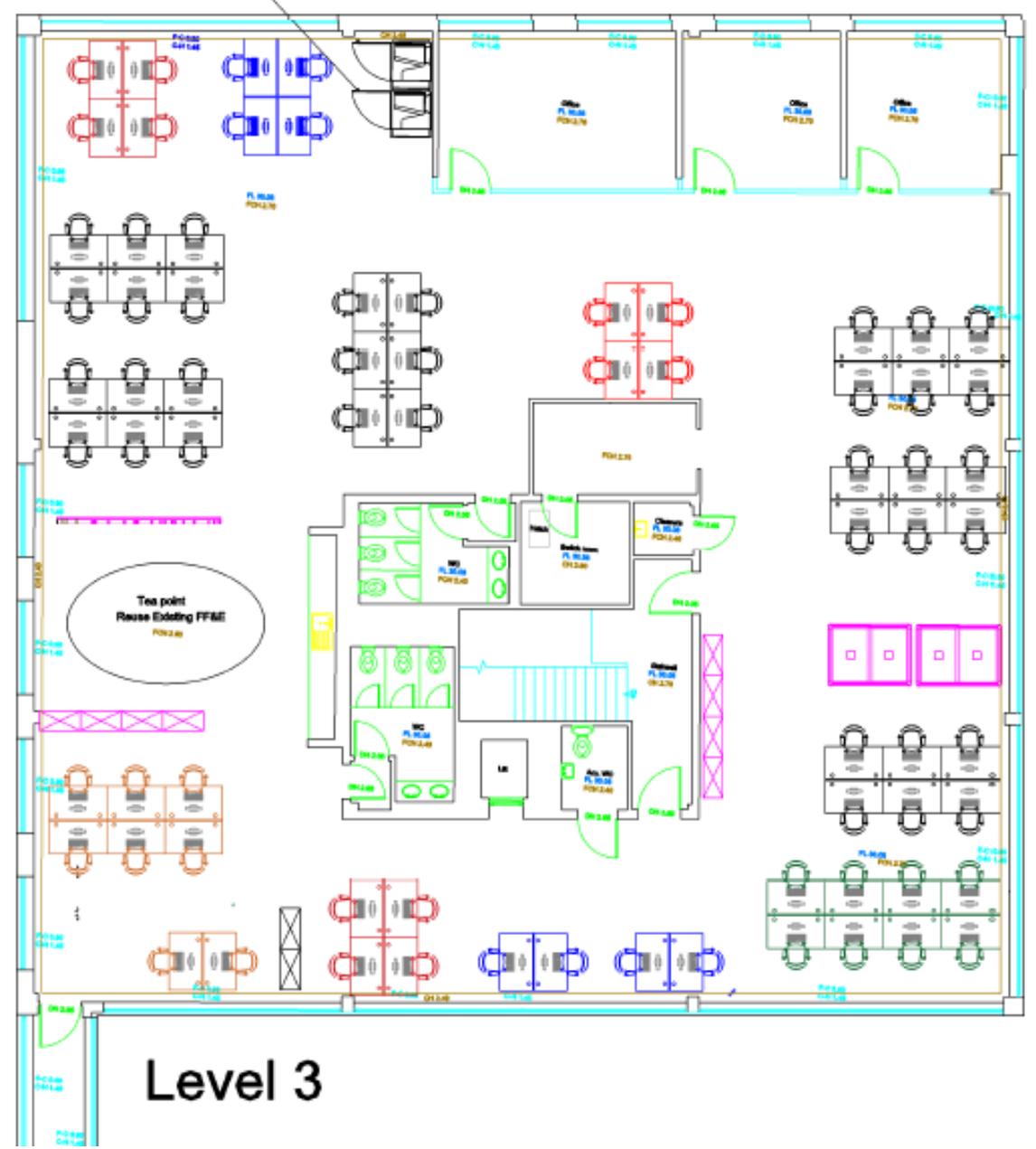




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UNIVERSITY SERVICES WSF 2030 Floor Plans

Acoustic Pods-
New



Level 3





Phase 1 (upper levels)

- Governance: May 2025
- Level 2 reconfiguration: June - July 2025
- Level 3 reconfiguration: July - August 2025

Phase 2 (ground floor)

- Design: May – August 2025
- Governance: September 2025
- Contractor Mobilisation: November 2025
- Construction: February 2025
- Handover: March 2025



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Workspace Futures 2030 New ways of working

Jenon Stewart, Project Manager



UNIVERSITY SERVICES WSF 2030 Locations



Isabella Elder – Level 2



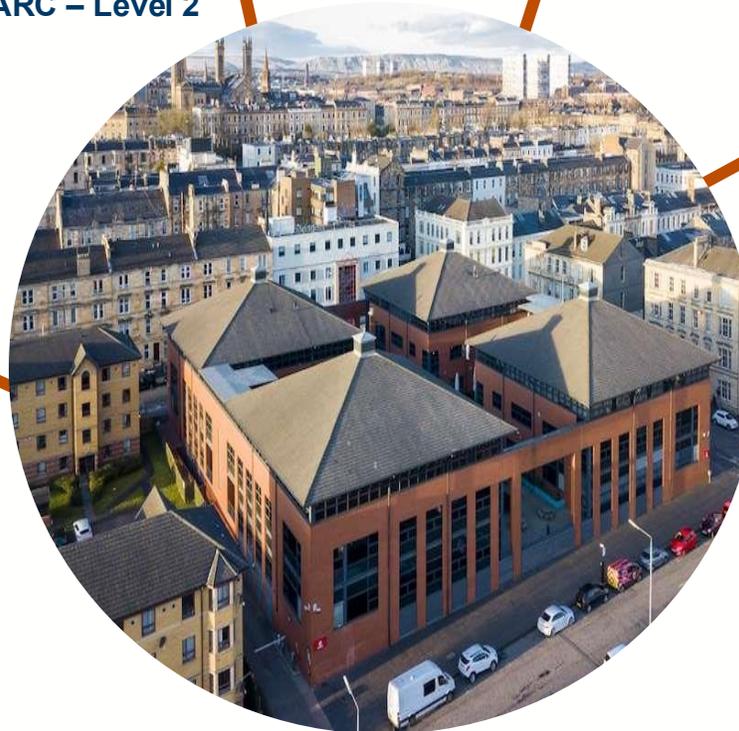
ARC – Level 2



JMS – All Levels



Clarice Pears – Level 1



Berkeley Square – Pavilions 3 & 4



Boyd Orr – Level 6

- Bookable Workspace/Meeting Space
- Ad-hoc Touchdown Space
- Additional Meeting Capacity (Bookable)



Features

- Focused workspace with monitor and docking station provision; intended for those who require a quiet environment or require a comfortable setting for most of the day
- Storage provision including allocated team storage, PPE storage and lockers
- Bookable team rooms varying in capacity from 4-8. These rooms allow small teams to book workspace together
- Bookable meeting rooms varying in capacity from 4–18
- Ad-hoc meeting pods
- A range of collaborative, social and rejuvenation areas



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Ad-hoc Touchdown Space



Advanced Research Centre (ARC)

- Ad-Hoc individual and collaborative touchdown space
- Printing facilities



Clarice Pears Building

- Ad-Hoc collaborative touchdown space
- Prayer Room



James McCune Smith L&T Hub

- A variety of touchdown spaces across 7 floors
- Printing facilities
- Prayer room



UNIVERSITY SERVICES WSF 2030 Boyd Orr Meeting Room



Features

- Integrated equipment to facilitate hybrid meetings
- Capacity for 18 users
- Accessible meeting space
- Flexible furniture (flip-top tables and stacking chairs)
- Salto access

Providing an ecosystem of zones provides staff with:

- The ability to select the space most appropriate to the task
- Have an enhanced level of choice and control over their environment
- Spaces such as social and rejuvenation environments which can often be overlooked
- Enhanced opportunities to collaborate with others





DESK BOOKING

- Desks can be booked via the UofG Helpdesk (Ivanti)
- Desks can be booked AM or PM
- Desks can be booked 2 weeks in advance
- Colleagues that are vacating a desk for a period of an hour are more are asked to make their desk available to others by removing personal equipment and belongings
- Employees are encouraged to wipe down desks after use
- Please cancel any bookings that are no longer required



MEETING/TEAM ROOM BOOKING

- Rooms can be booked via the local room booking system
- Rooms can be booked for the full duration of a day
- Meeting rooms can be booked 3 months in advance (team rooms can be booked 2 weeks in advance).
- Colleagues are asked to reconfigure the furniture to its original orientation when the booking is finished
- Consideration should be given to the capacity of a room. Please book a room best suited to the size of the group
- Please cancel any bookings that are no longer required

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Parking/Active Travel

Nearest Train Stations: Charing Cross & Exhibition Centre

Bus Options: First Bus Numbers 2, 3, 77 pass Berkeley St or nearby Sauchiehall St or Argyle St

How to get to UofG Gilmorehill campus:

- **Walk:** It is a 20-minute walk between Berkeley Square and Gilmorehill, along Sauchiehall Street, Dumbarton Road, then entering campus via Church Street. You can also walk through Kelvingrove Park in the summer months.
- **Bus:** The number 2 bus runs from Argyle Street to Dumbarton Road, then it is a 6-minute walk to the Gilmorehill Campus.
- **Cycle:** It is a 5-minute cycle from Berkeley Square to Gilmorehill. You can download the NextBike app to find your nearest fleet via the NextBike app. You can borrow an electric bike from the Gilmorehill Security Gate to travel between campuses. Email Viola.Retzlaff@glasgow.ac.uk for more information. Bike racks in basement and another will be installed at entrance level.

Amenities:

- Ottoman Coffee House (coffee) (UofG staff discount available).
- Emilia Café Sandwich Bar (lunch/coffee).
- Bocado Coffee Shop & Bistro (lunch/coffee).



Access: Entrance/Exit Locations are at the main front entrance from Berkeley Square.

By foot/bike: Side entrance at Elderslie Street.

By car: The basement carpark is accessed from Kent Road, on street metre parking is available in surrounding areas.

Parking: There are 56 spaces at Berkeley and full, occasional and Blue badge permits should be applied for in the usual application process each summer.

- There is not a permit that covers both Gilmorehill and Berkeley
- Access will be via a barrier/ pin code.

Other Parking:

- Gurdwara across the street