

University of Glasgow

Business Continuity and Resilience Board

Minute of the BCRB meeting held on Friday the 25th of April 2025 at 10am in the Turnbull Room, Main Building

Present: David Duncan (Convenor), Gerry Moore (BCA), Jon McCue (CoAH), Jenna Millar (MVLS), Phil Whitfield (MVLS), Steven Richardson (CoSS), Cyril Pacot (CoSE), Mark Johnston (IS), Gary Stephen (Facilities), Pauline McNally (External Relations), David Harty (USR)

In Attendance: Debbie Beales (Clerk)

Apologies: John Redmond (Finance), James Hamilton P&OD

1. Minute from the last meeting (Paper 1)

The Minute from the previous meeting was approved.

2. BIA's from Schools (verbal update GM)

Gerry Moore informed the Board that he is still to meet with David Bennion and will update the Board on this at the next meeting in July.

3. IT BC issues (Paper 2)

The Board noted the paper that was circulated. As a result of changes made by Microsoft to their infrastructure, emails sent by external senders to UofG staff and students were rejected for 12 hours. Internal emails were unaffected. As soon as IT were made aware of this issue, an emergency change was made on the UofG systems to queue mail to avoid the rejections. All queued emails were delivered by late afternoon the same day.

Mark Johnston informed the Board that a potential security issue with MyCampus led to it being shut down for 4 days. A paper on this will be presented at the next BCRB meeting in July. In the meantime, he asked that Board members look at how their areas would continue to deliver their services if this were to happen again and include in future BC plans.

4. Storm damage to JMS, lessons learned (Paper 3)

The Board noted the paper that was circulated. This paper was requested at the January meeting following discussions around storm damage to the JMS caused by storm Eowyn. The Board agreed that there should be a structure in place for extreme weather events including the creation of a response team with a rep for Technical Services, Security, Finance and others to be agreed. The procurement of drones for the University would also be beneficial for viewing areas that are difficult to view otherwise, such as roofs.

5. AOCB

- Heathrow Airport. Due to a temporary power outage, all flights from Heathrow Airport were cancelled that day. The UofG had 141 travellers that day but received no complaints or requests for assistance. Travellers were sent communications via SafeZone when the incident became known. However, we should ensure that in

future further information, including emergency phone numbers, is made available to travellers.

6. Date of Next Meeting – The date of the next meeting will be the 8th of August 2025..